

## SUMMARY:

Northwest Immigrant Rights Project (NWIRP) seeks a full-time **Spanish-speaking Social Services Advocate** to join an interdisciplinary legal team. As a Social Services Advocate, you will work closely with NWIRP's legal staff across the organization, primarily in the coordination of social services available to NWIRP clients. This position has a focus on serving unaccompanied children and youth in removal (deportation) proceedings.

The applicant must be fluent in English and Spanish, and must be able to start the position as soon as possible. Additional languages spoken are a plus.

The position is supervised out of the NWIRP headquarters in Seattle, Washington, however the Social Services Associate will serve all four NWIRP offices (Granger, Tacoma, Wenatchee, and Seattle). We anticipate you will work from NWIRP's Seattle office, but we welcome candidates with an interest in working from any of the four NWIRP offices. Regardless of the position's location, you will occasionally travel within the State to each office. This position is ever-evolving, based on the needs of the communities NWIRP serves, and will require someone who excels at initiating and leading delivery of services, works well independently as well as in a team, is highly adaptable, and able to build rapport with a diverse community of clients, partner organizations and internal staff.

The anticipated hours of work are Monday – Friday, 9 am – 5 pm, with a 30 – 60 minute unpaid lunch. Under NWIRP's current COVID policies, new staff members must provide proof of COVID-19 vaccination (unless eligible for an exemption) and must wear a face mask while in all common areas at the job location. At the time of this posting, NWIRP staff is operating mostly remotely, but some in-office work will be expected of this position. Once current pandemic restrictions are lifted, the position is anticipated to be eligible for a choice of hybrid or in-person work models. A minimum two-year commitment to this position is preferred.

## BENEFITS AND COMPENSATION:

Beginning annual salary is \$56,214.00 (\$30.89 per hour) and is higher depending on years of directly relevant experience. For example, if you have 10 years of directly relevant experience the annual compensation would be \$67,677.09 (\$37.19 per hour); 20 years = \$78,812.00 (\$43.30 per hour).

NWIRP is proud to be a unionized employer and this full-time position is covered by NWIRP's Collective Bargaining Agreement. NWIRP offers a generous benefits package, including:

- Fully paid health, vision & dental plans for employee level coverage with employer-funded HRA and HSA options
- FSA and Dependent Care accounts
- Employer contribution of 3% of salary to 403(b) retirement plan
- Generous paid health-related leave and vacation (16 days during your first year)
- 12 weeks of paid parental leave after 6 months of employment, plus the ability to extend with state paid leave
- 14 paid Holidays with the ability to float 5 holidays

- Subsidized transit pass if based out of Seattle
- Employer-paid disability/life/AD&D coverage; Long-term care insurance
- 4 weeks of paid sabbatical after every five years of employment at NWIRP
- Eligibility to earn compensatory time

## COMMITMENT TO INCLUSIVITY, EQUITY AND REPRESENTATION:

Northwest Immigrant Rights Project is an equal opportunity employer committed to having a diverse staff, board, and volunteer base reflective of the communities we serve and that enhances our ability to create a vibrant environment where all members of the NWIRP community thrive. We strongly encourage applications from individuals who identify as Black, Indigenous, People of Color (BIPOC), immigrants (including people who were formerly detained, undocumented, or who have navigated the immigration legal system), women, people with disabilities, members of the LGBTQ+ community, and individuals with diverse cultural backgrounds and language abilities.

NWIRP is committed to providing a work environment free from discrimination and harassment. NWIRP does not discriminate on the basis of class, race, color, sex, marital status, sexual orientation, gender identity, veteran status, political ideology, age, creed, religion, ancestry, national origin, or the presence of any sensory, mental, or physical disability. Excepting any undue hardship, NWIRP will provide reasonable accommodations upon request for candidates taking part in all aspects of the selection process. Please contact [HR@nwirp.org](mailto:HR@nwirp.org).

## RESPONSIBILITIES:

In this position you will:

- Collaborate with NWIRP's legal staff in an interdisciplinary manner to assess client needs;
- Provide NWIRP clients (focusing on children and youth) with information, coordination, and appropriate referrals to address various needs, including safety planning, housing, translation, protection orders, health services, counseling, education, employment, family law and public benefits, all while maintaining confidentiality;
- Maintain an ongoing caseload of clients with exceptional needs, including safety planning and post-release plans (for youth in immigration detention) as necessary;
- Provide technical assistance to NWIRP staff, as needed, and coordinate and help maintain an internal community resource library for NWIRP legal staff and clients;
- Provide in-house training to NWIRP staff, as needed;
- Occasionally, travel within Washington State to each of NWIRP's other offices in Granger, Tacoma or Wenatchee as well as when needed for completion of other job requirements may be required;
- Engage in outreach and community education in the interdisciplinary area of immigrant rights and social work;
- Conduct outreach with social service providers to develop relationships so NWIRP clients can better access social services from these agencies;
- Perform administrative tasks related to grant reporting such as timekeeping, submitting timesheets, tracking trainings and other duties in a timely manner;
- Participate in NWIRP's outreach, community education and development efforts; and
- Perform other tasks and responsibilities assigned by supervisory staff depending upon NWIRP's needs.

**Physical demands:** While performing the duties of this job, the employee is regularly required to sit, stand and walk; use hands to finger, handle, or feel; reach with hands and arms; talk and hear; utilize a phone, computer, keyboard, pen and paper. Occasional work on night and weekend hours. Travel may be required. Travel reimbursements apply.

**Emotional demands:** While performing the duties of this job, the employee is regularly required to discuss topics

including, but not limited, to discrimination; child abuse, neglect, abandonment; domestic abuse; sexual assault; human trafficking; violence, and psychological trauma.

## SKILLS AND QUALIFICATIONS:

- Demonstrated commitment to advancing and defending immigrant rights and willingness to support NWIRP's [mission, vision, and values](#);
- Bachelor's of Social Work (BSW) or equivalent degree;
- Must be bilingual in English **and Spanish**. Additional languages are a plus;
- Experience with multi-line phone systems and call handling in a high-volume environment;
- Ability to provide client-centered customer services with a trauma focused approach;
- Excellent written and oral communication skills and ability to organize information in a clear and concise manner, including strong problem solving, research, and analytical skills;
- Ability to work independently as well as in a diverse team environment;
- Must be resilient and empathetic with a high level of personal integrity and excellent interpersonal skills when engaging with clients and staff;
- Must be able to efficiently manage multiple tasks, work well under high-stress situations, and anticipate quickly changing needs;
- Ability to interface with the impact of secondary trauma;
- Highly motivated, resourceful, open minded, flexible and easily adaptable to change;
- Proficiency in use of web-based software, Microsoft Office applications, including Word and Excel, and web peer-to-peer communication platforms; Familiar with G-suite tools like Google Docs, Google Sheets, and Gmail; and
- The applicant must have a valid driver's license as the position involves some travel.

## REPORTS TO:

Social Services Manager

## TO APPLY:

You will need to upload a single file document including your cover letter, resume, and list of 3 references via our careers page: <https://secure3.entertimeonline.com/ta/90199.careers?CareersSearch>. For your cover letter, describe 1) how your lived or work experience make you a good fit for this role; and 2) what are some challenges you are aware of that pose barriers to providing social services advocacy to immigrant client communities. Full consideration will be given to those who **apply by May 12, 2022**, but applications will be accepted on a rolling basis until the position is filled.

## ABOUT NORTHWEST IMMIGRANT RIGHTS PROJECT:

Founded in 1984, NWIRP is a nationally-recognized legal services organization on the front lines of defending and advancing the rights of immigrants. Each year, NWIRP provides direct legal representation and assistance in immigration matters to thousands of people with low incomes who come from over 150 countries and speak over 60 different languages. NWIRP challenges unjust policies through high-impact lawsuits and advocates for laws and policies that respect the rights of immigrants. NWIRP is also a trusted provider of immigration-related community education for immigrant communities and social service providers. NWIRP has a staff of over 120 and an annual budget of over \$15 million. NWIRP serves the community through four offices in Washington State (Granger, Seattle, Tacoma and Wenatchee), but the impact of our work is felt nationwide.